# **EMERGENCY CONTACT NUMBERS Quick Reference Guide and Scripts**

# Record ALL your LOCATION Information

•	GPS coordinates:	
•	MNR Grid Map location: Base map:	Block:
•	Lot, Property or TP Island Number	
•	A landmark/property description:	

**VOIP (Voice Over Internet Phones) ONLY:** Dial 1-888-310-2211 (OPP)

\*Dialling 9-1-1 can delay emergency response time\*

- Provide your location and say "I need Sudbury, Ontario Dispatch".
- Say "I need an ambulance", or "I need police" or "I am reporting a wildfire".
- I am in near \_\_\_\_\_\_Marina, Birch Island, Ontario".

#### **POLICE (OPP):**

Dial 9-1-1

- Say, "I am near Birch Island, Ontario".
- Provide ALL your location information.

## FIRE:

Dial 310-FIRE (3473) or 1-705-564-7875 (MNRF Dispatch) or 9-1-1

- Say "I am reporting a wild fire," OR
- Say "I am reporting a cottage fire with nearby brush and trees".
- Provide ALL fire location information.
- Report : condition of smoke or flames, what type of vegetation is burning, size of fire.

If a building WITH ELECTRICITY is burning or at risk of burning:

- CALL HYDRO: 1-800-434-1235. Ignore voice prompts, immediately say "Agent" to reach a person.
- Ask for an "Emergency Disconnect" of your transformer for firefighting purposes.
- Provide the transformer number on the transformer box OR your Hydro One account number:

TELEPHONE YOUR NEIGBOURS: to bring fire pumps and helpers. If no answer, call twice within 3 minutes to bypass their Do Not Disturb phone setting.				

### <u>AMBULANCE</u>:

Dial 9-1-1

- Provide GPS location first, then your MNRF Grid Map location (for OPP or marina transport boats).
- Say "My nearest road access point is\_\_\_\_\_\_Marina, Birch Island, Ontario".

POISON CONTROL: 1-800-268-9017 (Call Ambulance if needed.)

BEAR EMERGENCY: Dial 9-1-1 POLICE (OPP) Do NOT report bear sightings.

STILLWATER MARINA: Dial 705-863-2972 for emergencies ONLY