

EMERGENCY CONTACT NUMBERS

Quick Reference Guide

Your **LOCATION** Information

What 3 Words: (Police, Ambulance)	
GPS coordinates: (Air Ambulance)	
MNR Grid Map location: (Fire) Basemap:	Block:
A landmark/property description:	

VOIP (Voice Over Internet Phones) ONLY: Dial 1-888-310-1122 (OPP)

Dialing 9-1-1 can delay emergency response time

- Say *"I need Sudbury, Ontario Dispatch"* because *"I need an ambulance"*, or *"I need Police"* or *"I am Reporting a Wildfire"*.

POLICE (OPP):

Dial **9-1-1**

- Provide your What3Words location.

FIRE:

Dial **310-FIRE (3473)** or **1-705-564-0289** (MNRF Dispatch) or **9-1-1**

- Say *"I am reporting a wildfire,"* OR say, *"I am reporting a cottage fire with nearby brush and trees"*.
- Provide fire location/approximate location using MNRF Grid Map. If unavailable, use the What3Words app.

If a BUILDING WITH ELECTRICITY is burning or at risk of burning:

- CALL **HYDRO: 1-800-434-1235**. Ignore voice prompts, immediately say **"Agent"** to reach a person.
 - Ask for an **"Emergency Disconnect" of our transformer (# _____)** for firefighting purposes **(to avoid injury and/or electrocution)**
- **PHONE NEIGHBOURS:** bring fire pumps and helpers. **If there is no answer, call twice within 3 minutes to bypass Do Not Disturb phone setting.**
 - 1) _____
 - 2) _____
 - 3) _____

AMBULANCE:

Dial **9-1-1**

- Provide your What3Words location and then your GPS location.

POISON CONTROL: Dial **1-800-268-9017** (Call Ambulance if needed)

BEAR EMERGENCY ONLY: Dial **9-1-1 POLICE (OPP)** Do **NOT** report bear sightings to Police.